CordialChart: Frequently Asked Questions

What is CordialChart? A clinical rotation and competency tracker for EMS programs, covering EMR, EMT, AEMT, and Paramedic on one account. Students chart realistic, de-identified patient care, preceptors sign off, and accreditation data counts itself.

Which levels does it cover? All four: EMR, EMT, AEMT, and Paramedic. A student keeps the same account up the ladder and never loses their history.

Is patient information stored? No patient PHI. Charting is de-identified. Students document the clinical detail they would on a real ePCR without storing anything that identifies a patient.

Do preceptors need an account? No. Preceptors sign from their own phone with no account to create, and never by logging into a student's account. The signature is tied to the preceptor and locked to the record, so it holds up at a site visit.

Does it handle CoAEMSP and Appendix G? Yes. The Appendix G matrix fills itself from the charting, and each student carries a live ready-to-graduate verdict. It also supports the new voluntary AEMT accreditation.

Can students track their own progress? Yes. Every student has a personal dashboard showing hours by category, patient contacts, skills, patient types and ages, team leads, and how close they are to each requirement.

Does it work offline? Yes. It installs like an app and keeps working offline in the ambulance or the ED basement, then syncs when the signal returns.

How is messaging handled? Cohort, group, and private chat with read-back, named-sender attribution, and no deletes, ever. Instructors can view and export course chats, and any chart can start a private discussion.

How much does it cost? One time, per student, no expiration: EMR $24, EMT $29, AEMT $58, Paramedic $79. Teachers and preceptors are free. Volume discounts run from 5% at 10 students up to 25% at 100.

Who pays, the program or the student? Either. A program can buy seats, or students can pay for themselves. Programs can also be invoiced on net terms with a signed agreement.

How does it compare to FISDAP and Platinum Planner? All three cover EMT through Paramedic, have a mobile app, and support CoAEMSP tracking. CordialChart adds EMR, keeps one account across levels, lets preceptors sign with no login, adds volume discounts, and costs less. See the comparison sheet.

Can we try it first? Yes. Ask about a comped pilot for your next cohort, or request a live walkthrough using your own levels, sites, and rotations.

Who builds it? Cordial Fire/EMS Education, people who run EMS programs. Contact Support@CordialChart.com.